

Network Rail - The NEC Group - IDTA - National Arenas Association (NAA) - Merseyrail VisitScotland - Sunderland Football Club - The FA Group - IADT - Scottish Police College The SECC - BT - Wandsworth Events and Park Police - We Are FSTVL - Yourope - Lambeth Council Arezzo - Wave - Artmania - Brondby Football Club - Copenhagen Fire Service - IBIT - Securigroup Singapore Grand Prix - KNect 365 - Landers & Rogers - MAMA Festival - Eurosonic/Noorderslag Swiss Music Promoters Association - Reddawn - Reeperbahn Festival - Roskilde Festival- iSSUE Silverback - Belfast SSE Arena - Kensington Olympia - Wacken Open Air - Bohemian Nights Buckinghamshire County Council - Wandsworth Council - AEG - IIFX - The Roundhouse The SSE Arena (Wembley) - Cranfield University - Nottingham Motorpoint Arena The European Arenas Association - Stadium 186 - Canary Wharf Security

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CONSULTANCY SERVICES

CROWDED SPACES

EXECUTIVE EDUCATION











CONSULTANCY SERVICES

WHAT WE DO

MOM provide a range of consultancy services to clients across the globe, helping them increase revenue, supporting staff development and creating innovative solutions. MOM is renowned for its ethical approach, attention to detail and providing the client with an honest, objective, and balanced opinion. Areas of expertise include health and safety evaluations, bespoke arena and venue projects, and transport hub solutions. In all our consultancy delivery we put our clients first utilising their expert knowledge to inform our work, establishing a unique relationship with each client.

CONSULTANCY SERVICES

EVENT & CROWDED SPACE

EXECUTIVE EDUCATION

WHY CHOOSE US?

- Expert associates who are specialists in their field and have vast experience
- Outcomes are current, relevant, and instantly applicable to our clients work settings.
- At the end of each consultancy project, an extensive report is produced providing the client with our findings, conclusions, and recommendations.
- Our broad range and vast catalogue of work enables us to examine the possibilities for each client from several viewpoints.
- We use creative approaches to consultancy, which combine the latest thinking with both grounded theoretical knowledge and practical experience.
- Our adaptable and quality service provides customers with measured results in a time frame which is individually tailored to each client.



TESTIMONIALS

Mind Over Matter work with a variety of clients across the world, including some of the biggest names in the event and festival industry, as well as leading executive teams in the public, private and third sectors.

The testimonials below show the calibre of client that MOM work with, as well as the appreciation shown for the dynamic, professional and bespoke programmes which have been created to meet their needs.

I have known Professor Chris Kemp, CEO of Mind Over Matter, for nearly ten years – firstly through participating on his crowd management courses around Europe and thereafter through my FDA and MSc studies at Buckinghamshire New University, where he was the Pro Vice Chancellor and an acting mentor to me.

Professor Chris Kemp has phenomenal commitment to his Event & Crowded Spaces courses and is always seeking new, groundbreaking knowledge. Chris is very well known throughout Europe for his skills and knowledge and also for his ability to explain complex issues in a simple and understandable way. MOM is the 'Gold Standard'.

Jon Sigurd Jacobsen, SOS Security

We were looking for a consultant to work with the team at The O2 in order to increase our floor capacity for standing concerts. When we met with Chris it was obvious from the start that he was the right man for the job. Not only was he an expert in his field, but his approach and methodology was exactly what we were looking for.

He worked extremely well with members of staff at all levels in the organisation and was able to communicate appropriately to each person's skill set. The project was completed on schedule and with the required result, a phased increase in capacity, which in total gave us a 10% increase, more than was originally expected.

Steve Gotkine. The O2

Chris Kemp, CEO of Mind Over Matter, is one of the main contributors to event and crowd education across Europe. He is a leader in this field and is a well- respected figurehead, especially in his role in Event and Crowded Space education and as a driving force in the Yourope, YES Group. Chris is always able to offer a fresh and innovative approach, whilst never forgetting the details or the big picture.

Daniel Schlatter, IVVM

Mind Over Matter is a forward thinking company and I am very excited to be able to work with them. Their philosophy around training and personal development is extremely innovative and contemporary. There is no question that anyone that completes the MOM Leadership and Management programme will benefit in his or her career choices.

Eva Neupaur- Jones, Missenden Abbey

Professor Kemp and his team carried out a long term project for us to look at our standing floor, with a view to hopefully increasing our standing capacity. Professor Kemp's findings were detailed, positive, and insightful. The finished project will be invaluable for our business decisions in the future. He was extremely professional throughout the project, the team enjoyed working alongside him and learnt a lot through the process. We are grateful for the support and assistance he has provided for our organisation.

Michelle Barrett, The acc Liverpool Group



CONSULTANCY SERVICES

In all of our consultancy delivery we put our clients first, utilising their expert knowledge to inform our work. We work together in partnership with our clients to create practical solutions for a range of challenging projects.



CROWDED SPACE

These immersive learning programmes support those working at events, festivals, transport hubs, shopping centres and many other crowded spaces through our focused practice-based modules.





EXECUTIVE EDUCATION

Our programmes focus on junior, middle and senior management teams wishing to enhance their business offer. These are available in three different formats: innovative away days, practical work-based workshops and postgraduate credit-rated programmes.

EXPERT WITNESS & REPORT WRITING

MOM has provided expert witness testimony/reports and edited major disaster documents in both the UK and Europe. We take an objective approach, thoroughly reviewing the evidence, using timelines, putting it all into context and understanding motives, legalities, and guidance to create a comprehensive report.





COUNTER TERRORISM & SECURITY

MOM's high-quality immersive learning programmes support those working across the whole spectrum of counter terrorism and security both in indoor

and outdoor spaces of any size or designation. The use of case studies, and scenarios reflecting real-life real-time issues and challenges provide our clients with both an interactive and immersive experience.

HIGH PERFORMANCE TRAINING

MOM has over 40 courses covering the areas of leadership, events, crowd management, public order, risk and safety. All of MOM's programmes are

underpinned by scenario and work-based learning activities, turning theory into practice and vary in style and size, from one individual to 200 exercises, plan testing, and immersive learning activities in real time.





CROWDED SPACE MANAGEMENT

MOM is different from many companies in this area as it fuses the theoretical concepts of crowd science with the key applications of the psychological and social. Clients from a range of spheres including festivals, venues, events, stadia, transport hubs, public spaces, parks and many others use MOM,'s unique blend of theory and practice to help make their spaces safer.



TRANSPORT HUBS

MOM's transport hub consultancy focuses on the development and testing of crowd management plans, HR issues, tender development, and staffing issues. Our consultants work on the delivery of reports focusing on the efficacy of

plans, business continuity, staffing structures and numbers and crowd management in transport hubs. MOM provides support services including tabletop exercises, plan testing, and immersive learning activities in real time.

VENUES, FESTIVALS & EVENTS

MOM's work across the globe varies from helping venues to increase their standing floor capacity to developing safer ingress and egress permutations and issues around crowd movement and safety related to different barrier configurations to developing employee's knowledge. MOM has also been working, as part of the YES group to promote safety at festivals.





LECTURES, SEMINARS & CONFERENCE KEYNOTES

MOM can provide lectures, seminars, and conference keynotes in crowd safety, leadership, and management. Professor Chris Kemp provided an inaugural Professorial Public Lecture in

Edinburgh for Edinburgh Napier University and has been commissioned to write several articles for major security magazines this year.